WHEN HEARING AIDS ARE NOT ENOUGH
NEW
We keep moving forward,
opening new doors,
and doing new things,
because we're curious and curiosity keeps leading us down new paths.
MOVING TECHNOLOGY FORWARD
GAMECHANGERS
PIONEER IN HEARING

→ CONNY
Product Innovation History

Fine Structure Coding Strategies are not indicated for pre-lingual children in the USA. Some products shown are not available in the USA.
FIRST BTE PROCESSOR
FIRST BTE PROCESSOR WITH REMOTE CONTROL
1996 | CISPRO+
1999 | TEMPO+
2006 | OPUS 2
2012 | XS

1996 | CISPRO+
1999 | TEMPO+
2006 | OPUS 2
2012 | XS

FIRST ALL-IN-ONE PROCESSOR

2013 | RONDO
2014 | SONNET
2016 | EAS
2019 | RONDO 2
FIRST DUAL HEARING AID and COCHLEAR IMPLANT PROCESSOR
FIRST WIRELESS CHARGING AUDIO PROCESSOR
Competition  Innovation
IT'S WHAT'S INSIDE THAT COUNTS
LONG ELECTRODE ARRAYS
MULTIPLE ELECTRODE OPTIONS
PLACE PITCH MATCH
AUTOMATIC GAIN CONTROL
FINEHEARING CODING STRATEGIES
ATRAUMATIC ELECTRODES
SAFETY CAPACITORS
BACKWARD COMPATIBILITY
MULTIPLE CURRENT SOURCES
OPEN ELECTRONICS PLATFORM
MULTIPLE WAVEFORM OPTIONS
[BIPHASIC/TRIPHASIC]
AUDITORY RESPONSE TELEMETRY
DIAMETRIC MAGNET [MRI SAFETY]
WAVE-SHAPED WIRES
INDUSTRY’S LATEST
GAMECHANGERS
IT’S NEVER BEEN EASIER
STAND OUT
BLEND IN
STICK. CLICK. HEAR.
ADHEAR is effortless
• Non-implantable solution
• Simple handling

ADHEAR is gentle
• No pressure on skin
• High wearing comfort

ADHEAR is reliable
• Stays in optimal position
• Offers consistent access to sound

ADHEAR is cosmetically appealing
• Inconspicuous position behind the ear
STAND OUT.

DON'T STICK OUT.
SKIN ISSUES – ABUTMENT & MAGNETIC

ABUTMENT CARE & MAINTENANCE

HIGH PROFILE – LOW COSMETIC APPEAL

https://earcommunity.org/photos-videos/baha/

A WEALTH OF EXPERIENCE
• Since 2012

COMFORTABLE
• Gentle magnetic attraction

COSMETICALLY APPEALING
• Low profile audio processor

DESIGNED FOR AN ACTIVE LIFESTYLE
• Intact skin

SOUND QUALITY
• Direct-drive bone conduction

FUTURE-READY

BONEBRIDGE
NO COMPROMISES
NAVIGATING THE UPGRADE PROCESS
I truly enjoy helping others. I have always had a passion for doing whatever I can to make someone’s day a little bit better in any way, shape, or form! I may not always have the answer, but I will do my best find the answer or point you in the right direction!

Quinee Hayes,
<table>
<thead>
<tr>
<th>PROCESS</th>
<th>WARRANTY/UPGRADES</th>
<th>ORDER FORM</th>
<th>SUBMIT QUOTE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Troubleshoot to determine issue</td>
<td>5 years Per system, per ear</td>
<td>Patient Info</td>
<td>Sales quote created; submitted to Reimbursement for insurance approval</td>
</tr>
<tr>
<td>Replace warranty items</td>
<td>Upgrade eligibility - Based on the processor (control unit)</td>
<td>Shipping address</td>
<td>Current processor becomes backup</td>
</tr>
<tr>
<td>Process insurance/sales orders</td>
<td>Each upgrade includes ONE processor</td>
<td>Processor choice - Color, battery, magnet selection</td>
<td>Receive new 5-year warranty and OTLD</td>
</tr>
<tr>
<td>One Time Loss and Damage Claims</td>
<td></td>
<td></td>
<td>Visit audiologist for programming appointment</td>
</tr>
</tbody>
</table>
I have worked in insurance for over 20 years. I know and understand the process. Our patients have enough issues to deal with. Insurance should not be one of them. I am here to help navigate that process to the best of my ability so that they have one less worry. Christal Horner
CSR SUBMITS ORDER FOR INSURANCE REVIEW

ORDER SHOWS IN REIMBURSEMENT SPECIALIST’S QUEUE

LETTER OF MEDICAL NECESSITY REQUESTED

VERIFY BENEFITS W/INSURANCE COMPANY; INITIATE PRIOR AUTHORIZATION

LMN SUBMITTED TO INSURANCE

INSURANCE APPROVAL RECEIVED AND . . .
RECIPIENT IS CONTACTED
ADVISIED ON COST/PAYMENT

PRODUCT IS APPROVED
AND SHIPPED!
WHAT IF THE REQUEST IS DENIED?

Decision is appealed if allowed.
Some will deny stating non-covered benefit
Recipient notified
KAREN’S UPGRADE JOURNEY
- All in one processor
- Better sound from the front due to placement of the microphone
- Directional microphones
- Connectivity options
- Moisture resistance
- Bling!

SONNET